



FAQ

- How can I register my class?
 - Online Registration. Find us on our website www.royalfair.org/teachers
 - Download Registration form and fax to: 416-263-3488
 - Download Registration form and email to: schoolgroups@royalfair.org
 - Call School Groups at: 416-263-3404
 - No deposit is required at the time of registration.
 - Full payment is required on the day of the trip at the School Group Registration Desk.

- What is your Ticket Return Policy?
 - Tickets are non-refundable once paid. Please make sure of the number of students when registering and making payment.

- What if I need to change my number of students?
 - Please call School Groups with any changes as soon as possible to have an accurate number of attendees (416-263-3404)
 - Fully paid numbers are non-refundable. Any additional attendees will have to be registered at the Registration desk and balanced to be paid in full prior to entering The Fair

- What if I have to cancel the trip?
 - Please call the School Groups (416-263-3404) to let us know as soon as possible.
 - Tickets are non-refundable once paid.
 - No deposit is required at the time of registration. Full payment is required on the day of the trip at the School Group Registration Desk.

- What payment methods do you accept?
 - Cash at the door
 - Mail in Cheque payable to Royal Agricultural Winter Fair
 - Credit Card, Visa or Master Card, by phone, email, or at the door

- Where is The Royal Agricultural Fair located?
 - We are located in the Exhibition Grounds, Enercare Centre, Toronto

- Do you have a School Group Registration Desk and a School Group Entrance?
 - Yes, we have a School Group Registration Desk in Enercare Centre (On Princes' Boulevard) in Hall C right across the School Group Entrance. Pre-paid school groups with no changes to the registration forms will have an express lane for quicker admission.
- Do you have parking for the school bus?
 - Yes we do, the school bus drop off is on Princes' Boulevard on the South side of the Enercare Centre outside of Hall C. School Registration Desk is right inside Hall C. Let us know during registration if your school bus will require parking and we will direct your bus driver to the bus parking zone.

- How can I get to the Royal Winter Fair using the TTC?

Streetcar:

- *511 Bathurst* - frequent streetcar service from Bathurst Station to Exhibition Loop.
- *509 Harbourfront* - frequent streetcar service from Union Station to Exhibition Loop.

Bus:

29 Dufferin - frequent bus service from Wilson and Dufferin stations to Princes' Gate Loop
121 Fort York Esplanade - frequent service between the Distillery District and Princes' Gates Loop

- Can my class with disabilities and/or special needs visit The Royal?
 - Absolutely! WindReach Farm provides various services to assist individuals with accessibility needs during their visit to The Royal. They can provide guided tours and a quiet space which can serve as a base of operations for the day as well as a place to enjoy lunch. For WindReach assistance call: 905-655-5827 Ext. 234 or email info@windreachfarm.org with your date of visit.
- Do the students' need to bring anything?
 - The Royal is a self-guided tour unless your group should require the assistance of WindReach Farm.
 - If required: a packed lunch or money for lunch/snack
 - Any tools/materials needed for any assignments to be completed at the fair preassigned by teacher.
 - The students and visitors are responsible for their own personal items. The Royal Agricultural Winter Fair is in no way responsible for lost, missing, stolen or damaged items.
 - Wear comfortable walking shoes.
 - Curiosity and positive attitude!

- Are there any Fair Etiquettes students should be aware of?
 - Yes, follow these simple manners to have a great and safe visit:
 - Please respect any rules and signs displayed at The Fair
 - Walk
 - Make sure students know when and where to regroup
 - Treat our space with care and use the garbage bins
 - Always wash hands after touching any animals.
 - Only touch animals after getting permission or in designated areas (petting farm).
 - Be respectful of all people and animals

- What is the number for Royal Security and First Aid Office?
 - Royal Security/Lost & Found located in Hall A Salon A, **416-263-3099**
 - First Aid located between Hall C/D out in the Galleria , **416-263-3002**

- What if I have more questions?
 - Call us at 416-263-3404 or email us at SchoolGroups@royalfair.org